



THE DOG LODGE

Come. Stay.

Dog Day Care Service Contract

Description of Daycare Services

Full Day Half Day Other:

Start Date:

Day(s) of attendance: M Tu W Th F

Liability Waiver & Policies

1. **The Dog Lodge** will endeavor to offer only sound, safe, and responsible care for my dog(s).

I hereby release and agree to save and hold harmless, **The Dog Lodge**, it's owners, officers, shareholders, employees, assistants, members and agents from any and all liability, claims, suits, actions, loss, injury or damage of any nature or kind, or for any liability, claims, suits, actions, loss, injury or damage which I or my dog(s) may sustain or which may be caused in any way by my dog(s) up to and including running away or death; provided that **The Dog Lodge** has taken reasonable precautions to prevent such injury or damage. I specifically, without limitation, agree to fully indemnify **The Dog Lodge** for any and all such liability, claims, suits, actions, losses, injury or damage. Further, I am and will remain responsible for the actions of my dog at all times and I hereby agree to indemnify and hold harmless **The Dog Lodge**, and agree that I am held responsible for expenses, costs, or damages caused by the actions of my dog while under **The Dog Lodge's** care.

I represent that my dog is in good physical health, and is current on all required vaccinations (DHPP, Rabies and Bordetella), is current on Flea/Tick preventative medication and has not been ill with any known contagious viruses in the last 30 days.

I represent that my dog is sociable and has not harmed or shown threatening behaviours towards any person or any other dog.

I understand the risks inherent in dog day care including, but not limited to, interactions with other dogs and potential exposure to or contraction of diseases and parasites such as, but not limited to, fleas and lice.

I understand that although all dogs are fully supervised that incidents of injuries may occur. This includes bites, scrapes and scratches from his/her playmates.

I understand the inherent risks of owning a dog, including but not limited to the risk of dog bites to others or myself.



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I understand that **The Dog Lodge** employs the use of non-aversive equipment to maintain low levels of stress, including but not limited to kennel rest, Thundershirts, Adaptil, and Haltis and that any of this equipment may be used for my dog as deemed appropriate.

I understand that should my dog display any unwanted behaviours while in the care of **The Dog Lodge**, that staff will remove him/her from the play area.

Although **The Dog Lodge** carefully screens all applicants, dog daycare is not always an appropriate environment for every dog. I understand that **The Dog Lodge** reserves the right to permanently remove my dog(s) from daycare or deny services at any time and for any reason, without explanation.

I recognize that **The Dog Lodge** is not responsible for any unintentional errors, omissions, or incorrect assertions. I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service.

2. I authorize emergency medical care to be provided by my provided veterinarian, or an appropriate alternate to be determined by **The Dog Lodge** in the event my regular veterinarian is not available or that closer care is required. I will reimburse **The Dog Lodge** for any and all charges related to emergency care.

I authorize **The Dog Lodge** to administer or seek first aid and resuscitative care as determined appropriate by **The Dog Lodge** and I agree to indemnify and hold harmless **The Dog Lodge** for all and any results thereof.

I DO NOT authorize **The Dog Lodge** to administer or seek first aid and resuscitative care as determined appropriate by **The Dog Lodge** and I agree to indemnify and hold harmless **The Dog Lodge** for all and any results thereof.

3. Payment Policy:

The Dog Lodge accepts payment by Debit, Visa, and Mastercard. You agree to pay the purchase price as specified plus GST. Prices are subject to change at any time. All prices are quoted and calculated in Canadian Dollars (CDN). Payment may be required before the service is provided and if not, payment is due upon request of services.

We reserve the right to vary our accepted payment methods at any time without notice. You must not pay, or attempt to pay for services through any fraudulent or unlawful means. If your payment is not able to be successfully processed, or if we suspect that it has been paid for using any fraudulent or unlawful means, we may cancel the service.

If your payment is not able to be successfully processed, The Dog Lodge may refuse service until payment is received in full. The Dog Lodge is entitled to receive such payment as is due in respect of the service.



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4. Refund Policy:

There are no refunds for daycare days or services once payment has been received, including pre-paid packages. This includes instances where a dog may not pass their initial visit. Please ensure our services are right for you and your dog before purchasing a large amount of days.

Passes expire 90 days after purchase.

5. Cancellation Policy:

24 hours notice is required to cancel your dogs' attendance for the day. If 24 hours notice is not provided, you will be charged to cover the spot. Rates vary and are subject to change.

6. Grooming Policy:

24 hours notice is required to cancel your dogs' grooming service for the day. If 24 hours notice is not provided, you will be charged in full to cover the spot. Rates vary and are subject to change.

Dogs that exhibit extreme fearfulness or aggression during grooming services may be subject to an additional charge, additional sessions to complete the service, or potential refusal of service for everyone's safety and wellbeing.

7. Media:

The Dog Lodge may take photos and/or videos of your dog(s) for use in media and advertising of **The Dog Lodge** and their affiliates. **The Dog Lodge** shall be the exclusive owner to the results and proceeds of such taping. They may use such photos and video on any platform including their website, YouTube, Facebook, Twitter, Instagram and other social media.

This contract is validated by the signatures below in total and as approval for future services without additional written authorization.

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Dog Guardian

Date

Dog Lodge Representative

Date